

## ChristianSteven Software Deactivation Guide

Please read this page carefully wish to:

### ► **Move CRD to another PC**

#### **CRD 6**

##### Moving the schedules and system data

From CRD on the **old** PC, do the following:

1. Go to System -> Backup System.
2. Backup the the old system to a shared folder on your network.

On the **new** PC, do the following:

1. Go to System -> Restore System, using the backup file on the shared folder.
2. Check and make and required changes to your configuration if necessary and check if everything is fine.

##### Moving your license

1. In CRD on the **old** PC, go to Windows Start-> Programs->ChristianSteven->CRD->License Transfer Wizard
2. Follow the wizard steps to complete the transfer.

**Important:** Do NOT run the Registration & Activation wizard on the old PC. You will simply receive an activation code which is good for the OLD PC and will **NOT** work on the new PC. To activate the **NEW** PC you must run the wizard on the **NEW** PC.

#### **CRD 5**

##### Moving the schedules and system data

From CRD on the **old** PC, do the following:

3. Go to System -> Backup System.
4. Backup the the old system to a shared folder on your network.

On the **new** PC, do the following:

3. Go to System -> Restore System, using the backup file on the shared folder.
4. Check and make and required changes to your configuration if necessary and check if everything is fine.

##### Moving your license

1. In CRD on the **old** PC, go to Help -> Registration & Activation -> Deactivate
2. Follow the On-screen instructions. A deactivation code will be produced.
3. Visit <http://www.christiansteven.com/crd/members/deactivate.htm>
4. Submit the deactivation code.
5. You will receive confirmation of deactivation by email.
6. Go to the **NEW** PC.
7. Go to Windows Start -> Programs -> ChristianSteven -> Registration & Activation Wizard.

8. Follow the Wizard through to activate the **NEW** PC.

**Important:** Do NOT run the Registration & Activation wizard on the old PC. You will simply receive an activation code which is good for the OLD PC and will **NOT** work on the new PC. To activate the **NEW** PC you must run the wizard on the **NEW** PC.

### **CRD 4**

1. Unregister the current installation by running the following command

For CRD Version 4.xx - crd.exe UNREGISTER.

Examples:

CRD 4.xx: If crd.exe is located in Program Files\Crystal Reports Distributor, then, in Windows, got to Start - Run and then type in the following command:

```
"c:\program files\Crystal Reports Distributor\crd.exe" unregister
```

2. Follow the On-screen instructions. A deactivation code will be produced.
3. Visit <http://www.christiansteven.com/crd/members/deactivate.htm>
4. Submit the deactivation code.

### **Move from CRD 4 to CRD 5**

If you wish to move from CRD 4.xx to CRD 5.xx or above on the same PC, please follow the process below:

- Unregister the current installation by running the following command

For CRD Version 4.xx - crd.exe UNREGISTER.

Examples:

CRD 4.xx: If crd.exe is located in Program Files\Crystal Reports Distributor, then, in Windows, got to Start - Run and then type in the following command:

```
"c:\program files\Crystal Reports Distributor\crd.exe" unregister
```

- Follow the On-screen instructions. A deactivation code will be produced.
- Visit <http://www.christiansteven.com/crd/members/deactivate.htm>
- Submit the deactivation code.

### **Move from CRD 5 to CRD 6**

To move from CRD 5.xx to CRD 6.xx do the following:

- Upgrade to the very latest build of CRD 5 (download from the member Area)
- Start up CRD and makes sure that everything looks ok
- Close CRD
- Download and install the very latest build of CRD 6
- When prompted, make sure you select the same folder as CRD 5 was installed
- The system will upgrade automatically.

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If you wish to install more copies of CRD than your license entitles you to, please to a higher Edition on-line. Multiple installations are permitted in the Enterprise Edition and above.