

## SQL-RD Pre – Requisites

The following **must** be installed on your PC. If any of the following requirements are not in place, some or all of SQL-RD's functionalities will not work as designed.

### Operating System - Main

Please ensure **ONE** of the following is in place

32bit or 64bit version of:

- Windows NT4 with SP 6a and all the latest updates applied
- Windows 2000 with the very latest service pack and all the latest updates applied
- Windows XP with the very latest service pack and all the latest updates applied
- Windows 2003 with the very latest service pack and all the latest updates applied
- Windows Vista with the very latest service pack and all the latest updates applied
- Windows Server 2008 with the very latest service pack and all the latest updates applied
- Windows 7 with the very latest service pack and all the latest updates applied

[Where can I get it?](#)

### Operating System - Additional

Please ensure **ALL** of the following are in place

- Latest .NET Framework

[Where can I get it?](#)

### User Account Control (Windows 7, Windows Server 2008 and Windows Vista)

- Ensure that UAC is switched off.
- After installation, modify the properties of **all .exe files** in the program folder (typically Program Files\ChristianSteven\MARS) to always run elevated.

[How do I do this?](#)

### Microsoft Outlook

If you will use Outlook to send email from SQL-RD, please ensure that **ONE** of the following is in place

- Outlook/Office 2000
- Outlook/Office XP
- Outlook/Office 2003
- Outlook/Office 2007

Please ensure **ALL** the following are in place (where applicable)

- If you are using **Outlook 2000** or **Office 2000, SP3 or above must also be installed.** [Where can I get it?](#)
- If you are using any other versions of Outlook or Office, ensure you have installed the latest service packs and updates. [Where can I get them?](#)

Microsoft Office
If you will use extended Output functions e.g. Excel Bursting, Document Properties, etc please ensure that <b>ONE</b> of the following is in place
<input type="checkbox"/> Outlook/Office 2000 <input type="checkbox"/> Outlook/Office XP <input type="checkbox"/> Outlook/Office 2003 <input type="checkbox"/> Outlook/Office 2007
Please ensure that you have applied the latest Service Pack.

Microsoft Exchange
If you use Exchange to process email, please ensure that <b>ONE</b> of the following is in place
<input type="checkbox"/> Exchange 5.5 with SP 4 or above and all the latest updates applied. <a href="#">Where can I get them?</a> <input type="checkbox"/> Exchange 2000 with SP3 or above and all the latest updates applied. <a href="#">Where can I get them?</a> <input type="checkbox"/> Exchange 2003 with SP2 or above and all the latest updates applied. <a href="#">Where can I get them?</a> <input type="checkbox"/> Exchange 2007 with all the latest updates applied. <a href="#">Where can I get them?</a>
Note:
<ul style="list-style-type: none"> <li>Integration with Exchange 5.5 is <b>NOT possible if SP4 is not installed</b>.</li> <li>Integration with other versions of Exchange <b>may</b> work even if the latest service packs are not installed, but some functionality <b>may</b> error or be unavailable. For best results, please ensure you have applied the latest service pack and all updates.</li> </ul>

SMTP Server
If you use SMTP to process email, please ensure that <b>ALL</b> of the following are in place
<input type="checkbox"/> You must know your mailbox security credentials. <a href="#">Contact your email administrator.</a> <input type="checkbox"/> Your server must allow relaying. <a href="#">Contact your email administrator.</a>

Windows (NT) Service Scheduler
SQL-RD installs an application scheduler by default. If you wish to use the Windows (NT) Service scheduler you can do so by going to Options – Scheduling. You must ensure <b>ALL</b> of the following:
<ul style="list-style-type: none"> <li>The Windows Service user has full security rights to the mailbox to be used (if you will be emailing reports).</li> <li>The above user has full security rights to network files and folders (if you are reading reports across the network and if you are exporting to network folders).</li> <li>The above user has full security rights to any FTP location you may be exporting to.</li> <li>The above user has “<b>Log on as service</b>” rights on the local PC.</li> <li>The above user has “<b>Act as part of the operating system</b>” rights on the local PC.</li> <li>The above user is a <b>local administrator</b> (or a member of the local administrators group) of the PC.</li> </ul>
<a href="#">Contact your system administrator.</a>